

Privacy Policy

Effective Date: September 15, 2026

Last Updated: September 15, 2026

Jody Enget Counseling & Consulting, PLLC (“we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you provide when visiting this website, contacting us, registering for services, or purchasing products.

This Privacy Policy explains what information we may collect, how we use it, when it may be shared, and the choices available to you.

Information We Collect

We may collect information that you voluntarily provide when you contact us, register for a program, inquire about professional services, or purchase a product.

This information may include:

- Your name
- Email address
- Telephone number
- Information you provide in a contact form or message
- The service, program, or product you are interested in
- Billing and transaction information associated with purchases
- Information necessary to schedule consultations, supervision, training, or virtual sessions
- Communications you send to Jody Enget Counseling & Consulting

Please do not submit highly sensitive medical, mental health, financial, or other confidential information through the general website contact form.

Mental Health and Confidential Information

The website contact form is intended for general inquiries and scheduling purposes. It is **not intended to serve as a secure method for transmitting confidential clinical information, treatment records, diagnoses, or other sensitive health information.**

Submitting an inquiry through this website does not establish a therapist-client relationship.

A therapist-client relationship is established only after appropriate clinical screening, informed consent, required documentation, and acceptance into services.

This website Privacy Policy is separate from any **Notice of Privacy Practices** or other privacy documentation that may apply once an individual becomes a clinical client.

If you are an existing client, please use the communication methods Jody has provided for clinical matters rather than submitting confidential treatment information through the general website form.

How We Use Your Information

Information you provide may be used to respond to your inquiry, communicate with you about services, schedule appointments or programs, provide clinical-supervision information, coordinate consulting or training services, process product purchases, deliver digital materials, provide customer support, maintain business records, and improve the operation of this website.

We may also use contact information to follow up regarding a service or purchase you specifically requested.

We do not sell your personal information to advertisers or data brokers.

Contact Form Information

When you submit the website contact form, the information you provide is transmitted to Jody Enget Counseling & Consulting so that we can respond to your inquiry.

The form may ask you to identify whether your inquiry concerns equine-assisted mental health therapy, clinical supervision, EAS consulting and program development, Professional Zoom “Lunch & Learns,” live training, a product or download, or another matter.

Please provide only the information reasonably necessary for us to respond.

Purchases and Payment Information

The website may offer downloadable resources, curricula, worksheets, presentations, virtual training, and other products or services for purchase.

Purchases may be processed through third-party payment providers. Payment providers may collect information such as your name, billing address, payment-card information, email address, and transaction details.

Jody Enget Counseling & Consulting does not necessarily receive or store your complete payment-card information. Payment information is handled according to the privacy and security practices of the applicable payment processor.

Purchase records may be retained as reasonably necessary for accounting, tax, customer-service, fraud-prevention, and legal purposes.

Digital Products

When you purchase a downloadable product, the website or an authorized service provider may collect and process information necessary to complete your order and provide access to your download.

This may include your name, email address, billing information, order information, download activity, and related transaction records.

Use of purchased materials may also be subject to separate **Terms of Use, License Terms, Refund Policy, or Disclaimer** provided on this website.

Zoom Trainings, Lunch & Learns, and Virtual Services

If you register for a Zoom training, Professional Zoom “Lunch & Learn,” clinical supervision session, consultation, or another virtual service, information necessary to schedule and provide that service may be shared with the applicable video-conferencing or scheduling platform.

Those third-party services operate under their own privacy policies and terms.

Participants should avoid sharing confidential client-identifying information during professional group discussions unless appropriate authorization, confidentiality protections, and professional requirements have been satisfied.

Cookies and Website Technology

This website may use cookies and similar technologies that help the site function properly, remember preferences, improve performance, understand website traffic, maintain shopping-cart functionality, or support security.

Some cookies may be necessary for features such as purchasing products, maintaining a shopping cart, or completing checkout.

If analytics, advertising, embedded media, or other third-party technologies are added to the website, those providers may also collect certain technical information in accordance with their own privacy policies.

You may be able to control cookies through your browser settings. Disabling certain cookies may affect website functionality.

Information Collected Automatically

When you visit the website, certain technical information may be collected automatically by the website, hosting provider, security services, or analytics tools.

This may include your IP address, browser type, device type, operating system, referring website, pages visited, approximate geographic location derived from an IP address, and the date and time of your visit.

This information may be used for website operation, security, troubleshooting, analytics, and performance improvement.

Third-Party Service Providers

We may use third-party companies to help operate the website and provide services, including website hosting, payment processing, email delivery, digital-product delivery, scheduling, video conferencing, website security, analytics, or other technical functions.

These providers may receive only the information reasonably necessary to perform services on our behalf and are subject to their own privacy policies and contractual obligations.

We are not responsible for the privacy practices of websites or services that we do not control.

Links to Other Websites

This website may contain links to third-party organizations, resources, professional associations, payment services, video platforms, or other websites.

Once you leave this website, the privacy practices of the destination website apply. We encourage you to review the privacy policies of any third-party websites you visit.

How We Protect Information

We use reasonable administrative, technical, and organizational measures intended to protect personal information against unauthorized access, misuse, loss, alteration, or disclosure.

However, no internet transmission, email communication, electronic storage system, or website can be guaranteed to be completely secure.

For that reason, please do not transmit highly sensitive or confidential information through unsecured website forms or ordinary email.

How Long We Keep Information

We may retain personal information for as long as reasonably necessary to respond to inquiries, provide services, maintain transaction and business records, fulfill legal or tax requirements, resolve disputes, enforce agreements, or protect legitimate business interests.

Retention periods may vary depending on the type of information and the reason it was collected.

Clinical records, if applicable, are maintained separately and may be subject to professional, licensing, contractual, or legal record-retention requirements.

Children's Privacy

This website is intended primarily for adults seeking services, professional information, training, or resources.

We do not knowingly collect personal information directly from children through the website without appropriate involvement or authorization from a parent, guardian, or other legally authorized individual where required.

Mental health services involving minors are handled separately through appropriate clinical intake, consent, and confidentiality procedures.

Your Privacy Choices

Depending on where you live and applicable law, you may have rights regarding your personal information, such as requesting access to certain information we maintain about you, asking that inaccurate information be corrected, or requesting deletion of certain information when legally permitted.

Some information may need to be retained for legal, financial, professional, clinical, contractual, or legitimate business purposes.

To make a privacy-related request, contact us using the information below.

Email Communications

If you contact us by email, please remember that ordinary email may not be a secure method for transmitting confidential health information.

We will use your email address primarily to respond to your inquiry, provide requested information, communicate regarding services or purchases, and conduct necessary business communications.

We will not add you to promotional email marketing solely because you submitted a therapy, supervision, consulting, or product inquiry unless you separately consent to receive such communications.

Legal Disclosure

We may disclose information when reasonably necessary to comply with applicable law, a valid legal process, court order, regulatory requirement, professional obligation, or lawful government request.

Information may also be disclosed when reasonably necessary to protect the rights, safety, or property of Jody Enget Counseling & Consulting, our clients, users, or others.

Clinical information, when applicable, may be subject to additional confidentiality requirements.

Business Changes

If Jody Enget Counseling & Consulting undergoes a business transition, reorganization, merger, sale, or transfer of assets, information maintained by the business may be included in that transaction as permitted by applicable law and professional requirements.

Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to the website, services, technology, business practices, or legal requirements.

When changes are made, the updated version will be posted on this page with a revised "Last Updated" date.

Contact Us

If you have questions about this Privacy Policy or how your information is handled, contact:

Jody Enget Counseling & Consulting, PLLC
Jody Enget, LMFT
Email: Jody@JECandC.com